

1. Single-use paper towelling should be used for cleaning around the coffee production area. True or false?

- A.  True  
B.  False

Outcome: **Satisfactory**

2. If you are using a cloth and it falls on the ground, simply rinse it and continue to use it. True or false?

- A.  True  
B.  False

Outcome: **Satisfactory**

3. Unused beans should be stored in a cool, dark, and dry place. True or false?

- A.  True  
B.  False

Outcome: **Satisfactory**

4. Dosing chambers should be brushed out regularly. True or false?

- A.  True  
B.  False

Outcome: **Satisfactory**

5. It is fine to leave old coffee grounds in the group handle for long periods of time. True or false?

- A.  True  
B.  False

Outcome: **Satisfactory**

6. A blind filter looks similar to a regular filter but has no holes. True or false?

- A.  False  
B.  True

Outcome: **Satisfactory**

7. Cleaning with chemicals will remove oils from the inside of the group head. True or false?

- A.  True  
B.  False

Outcome: **Satisfactory**

8. Drip trays should be cleaned once a week. True or false?

- A.  False  
B.  True

Outcome: **Satisfactory**

9. Group handles and filter baskets should be soaked in a chemical solution at least once a week. True or false?

[Q Stuck? Click](#)

- A.  False  
B.  True

Outcome: **Satisfactory**

10. Reducing negative environmental impacts can help decrease costs. True or false?

[Q Stuck? Click](#)

- A.  False  
B.  True

Outcome: **Satisfactory**

11. Burr blades in the grinder \_\_\_\_\_.

Select one (1) answer

[Q Stuck? Click](#)

- A.  should be brushed clean on a daily basis  
B.  should be cleaned with detergent  
C.  do not require cleaning  
D.  will need to be replaced every month

Outcome: **Satisfactory**

12. Daily cleaning tasks for the espresso machine involve \_\_\_\_\_.

Select three (3) answers

- A.  wiping the exterior
- B.  backflushing
- C.  scrubbing the group heads
- D.  mopping the floor

Outcome: **Satisfactory**

13. If chemical has been used in the machine, \_\_\_\_\_.

Select three (3) answers

- A.  the group handles should be soaked in chemicals
- B.  the coffee will taste better
- C.  it should be backflushed with clean water
- D.  it will need to be seasoned before being used again

Outcome: **Satisfactory**

14. If the water being dispensed from the group head is slow, \_\_\_\_\_.

Select one (1) answer

- A.  there might be a clogged diffuser
- B.  there is not a problem
- C.  there could be too much coffee packed into the group handle
- D.  there could be a kink in the waste pipe

Outcome: **Satisfactory**